

QUALITY

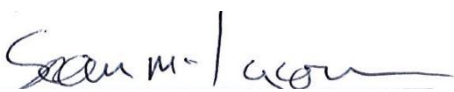
Policy Statement

Crossland Tankers manufacture, refurbish and repair road tankers for the chemical, bitumen, waste, milk and food industries. We are committed to operating a Quality Management System (QMS) that aids the design and manufacture of tanks that meet our customer requirements and compliance with statutory, legislative regulations. The QMS is monitored, measured and improved when necessary, to aid us to continually improve our management systems.

We will operate our QMS by adopting the following:-

- ❖ Communicating our quality policy with all of our employees to promote awareness regarding quality issues and how these might affect their role in the design and manufacturing process.
- ❖ Agree quality objectives and targets that are measurable, achievable, realistic and timely, to aid the continual improvement of the QMS. Define clear roles and responsibilities to assist in the setting and achieving of targets.
- ❖ Periodic management reviews of the QMS and the objectives and targets to assess the effectiveness of both and recommend any improvements where necessary.
- ❖ Training and development of employees to gain the necessary skills and knowledge to design and manufacture a quality tank to the required statutory and legal requirements.
- ❖ Periodic maintenance and calibration of tools and equipment used within the manufacturing process to ensure quality of the finished product.
- ❖ Compliance with all relevant Statutory, Legislative and Regulatory requirements and keep abreast of any updates to ensure our continual compliance.
- ❖ Adopt clear and concise quality operating procedures.
- ❖ Work closely with and encourage feedback from customers and suppliers to establish the highest Quality standard to enable us to continually improve our QMS and quality of tanks/service provided
- ❖ Purchase quality materials and components to be used in tank manufacture that are in line with the quality standard of Crossland Tankers.
- ❖ Make our quality policy available upon request to clients, customers and the public and encourage them to support it.
- ❖ Annually review our Quality Policy in light of our current and planned future activities.

Authorised By:

Signed: 
Sean McKeown
(Managing Director)

Date: 18/01/2017

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